



Upstate Networks, Inc
PC Controlled Vending Since 1994

March 21, 2016

Subject: Counterfeit MDB2PC™ and PC2MDB™ entering the US from China

To Whom it May Concern,

Counterfeits of the MDB2PC™ and PC2MDB™ are entering the US from a group in Shanghai, China.

Upstate Networks Inc. has notified the parties producing the counterfeit goods, the exporter (Alibaba and Ali Express), and also the local US authorities (FBI Utica NY). Complaints are filed with each organization.

The MDB2PC™ is a trade mark of Upstate Networks Inc, it's firmware, software, source code and User's guides are copyrighted. The MDB2PC™ and PC2MDB™ are covered by one or more of the following US Patents:

US Patent 5,882,215
US Patent A/N 10/060,813
US Patent 8,417,376
US Patent A/N 13/744,436

There are several ways to determine if you have a counterfeit MDB2PC™ or PC2MDB™

1. If the product was imported from outside the US.
2. MDB2PC™ is misspelled: **MDBtoPC** and the “™” is missing.
3. LEDs are slightly smaller.
4. Firmware reports as “**RS-232 2-line**” instead of “**UNI RS-232 2-line**”.
5. Trademark and Patent notifications are missing from the silk-screen printing.

What to do if you have a counterfeit:

1. Notify Upstate Networks Immediately:

legal@upstatenetworks.com
1-800-369-5797
1001 Broad Street
Utica, NY 13501, USA

Please indicate the importer, the quantity, and the date of purchase.

